Volunteer Role Description
Cumberland Youth Voice Support

Cumberland Youth Voice Support Volunteer	
Where?	At venues agreed by Participation Worker, Cumberland Youth Voice e.g. Family Hubs, Cumberland Council buildings, community spaces.
When?	At organised sessions outside of school hours, evenings, weekends, school holidays. e.g. evening meeting 5pm – 6.45 pm
Tasks	• Attend Cumberland Youth Voice meetings. • Help to set up and tidy away activities, equipment and refreshments for the sessions. • Support young people to sign in and feel comfortable. • Support young people in both one to one or group spaces. • Support young people with Youth Voice activities and tasks. • Support young people to advocate for themselves and others. • Advocate for young people when they find it difficult to do that for themselves.
What is required to become a Cumberland Youth Voice Support Volunteer?	
Training	• Before starting, all volunteers will attend the Cumberland Council Family Help, Partnership and Youth Justice volunteer induction and complete mandatory training, including safeguarding. • Further training will be identified and sourced by the volunteer coordinator. • The role is subject to a satisfactory DBS check and references being received prior to starting. Full support will be provided throughout the process.
What qualities and skills will you require to be a Cumberland Youth Voice Support Volunteer?	
Skills and Qualities	• A friendly, patient and supportive approach. • Good listening and communication skills. • Communicate with compassion, empathy and a non-judgmental approach. • Respectful of confidentiality and boundaries. • Be understanding and supportive of equality, diversity and inclusion. • Willingness to undertake any relevant training.
What You Can Expect From Us	

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What We Offer	• Full induction and training. • Ongoing support and supervision from Volunteer Coordinator and Youth Voice staff. • Opportunities to develop skills and gain experience. • The chance to influence and improve local services for children, young people, and families. • Reimbursement of agreed out-of-pocket expenses in line with Cumberland Council policies.
Please note that an Enhanced DBS will be required for this role (The Volunteer Coordinator will support you with this)	