Volunteer Role Description
Holiday Activity and Food (HAF) Programme Support

Holiday Activities and Food Programme Support Volunteer	
Where?	Cumberland Family Hubs
When?	• Agreed sessions at the Family Hubs and on external trips. • Sessions are organised during school holidays. • Sessions are variable, typically 1-4 hours depending on activity. • Some experiences may include an offsite trip. The Holiday Activities and Food (HAF) programme is a Department for Education (DfE) funded initiative, targeted to those in receipt of means tested free school meals, all provisions are free to attend and provide positive experiences, physical activity and nutritional education for children and young people in the school holidays. A nutritional meal is provided for participants at all HAF activities.
Tasks	• Meet and greet parents or participants at events. • Support the delivery of activities both in the Family Hubs and on external trips. • Support participants whose ages will range from 0-16. • Signpost parents to other professionals if further support is required. • Signpost to other Family Hub sessions.
What is required to become a HAF Programme Support Volunteer?	
Training	Before starting, all volunteers will attend an induction and complete mandatory training, including safeguarding. This induction will include an overview of the HAF programme. Other training as identified by Family Hub staff members – Paediatric First Aid The role is subject to a satisfactory DBS check and references being received prior to starting. Full support will be provided throughout the process.
What qualities and skills will you require to be a HAF Programme Support Volunteer?	
Skills and Qualities	• A friendly, patient and supportive approach • Empathetic, compassionate and non- judgemental approach. • Good listening and communication skills • Ability to encourage and motivate others • Reliability and willingness to attend sessions • Respectful of confidentiality and boundaries • Willingness to follow guidance from Family Hub staff
What You Can Expect From Us	

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What We Offer	• Full induction and training. • Ongoing support and supervision from Volunteer Coordinator and Family Hub staff. • Opportunities to develop skills and gain experience. • The chance to influence and improve local services for children, young people, and families. • Reimbursement of agreed out-of-pocket expenses in line with Cumberland Council policies.
Please note that an Enhanced DBS will be required for this role (The Volunteer Coordinator will support you with this)	